

PALLIATIVE CARE TIPS

Issue #23

How to Access Palliative Care Services in the Edmonton Zone

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If you are a patient or family member,

For **Home Care Services**. Please call **Community Care Access** at 780-496-1300 and ask about access to **Home Care Services**.

If you want access to a palliative care consultation service, please talk to your family doctor or other doctor responsible for your care about a referral.

If you are a health care professional,

1. **Home Care Services**: Please call **Community Care Access** at 780-496-1300 and ask about access to **Home Care Services**.
2. **Palliative Care Consultation**: Any physician who provides direct clinical care or Nurse Practitioner working with a physician may request consultation services for the following concerns:
 - Symptom Management and /or
 - Palliative Unit Admission Assessment

Please refer to the following table to find how to access **Palliative Care Consultation Services**:

<i>Site of your patient</i>	<i>Regular Office Hours, Mon – Fri</i>	<i>After Hours, Mon - Thurs</i>	<i>Friday After Hours, Weekends, and STAT Holidays</i>
Cross Cancer Institute (CCI)	780-432-8350	780-432-8350 (Voice mail message)	Community Care Access 780-496-1300
Royal Alexandra Hospital (RAH)	780-735-4038	780-735-4111 (RAH switchboard)	Community Care Access 780-496-1300
University of Alberta Hospital (UAH)	780-407-2840	Urgent: 780-407-8822 (UAH switchboard) Non-urgent: Fax a consult request to 780-407-1394	Community Care Access 780-496-1300
All other locations including home, facility living, community health centres/hospitals inside and outside of Edmonton Zone	Community Care Access 780-496-1300 Note: Depending on the location of the patient, consultation services may only be available by telephone		

For further information on admission criteria to the Palliative Care Program in Edmonton, please see: www.palliative.org Palliative Care Program Admission Criteria

Palliative Care Tips are now available on our Website: www.palliative.org